

# Welcome Home to Broadway

## Your Truist Broadway Member Quick Tips Sheet:

### How to Renew:

- The best way to renew is online through your Truist Broadway Member Account.
- Beginning March 12th at 7:30pm, visit [TruistBroadway.com](http://TruistBroadway.com) and click on “Truist Broadway Member Login”
- New memberships will be available beginning March 12th at 7:30pm. For questions about adding additional seats to your membership, please email us at **[Broadway@DPACnc.com](mailto:Broadway@DPACnc.com)**.

### Package Options:

- New this year – you have the option to opt out of one or two shows in the season.
- Package options include:
  - Full nine-show season
  - Flexible eight-show package
  - Flexible seven-show package
- If you choose the seven or eight show package and are paying in full, you will initially be charged for the full price. You will be refunded for the show(s) you are opting out of in June.
- Please note, we must have your opt-out choice(s) no later than June 1, 2022.

### Parking Options:

- For each of your selected season shows, you'll receive a voucher good for complimentary parking in nearby downtown parking decks. Options for your complimentary parking include:
  - Mobile Parking Vouchers valid in the American Tobacco North Deck
  - Printed Parking Vouchers valid in the Church Street or Corcoran Street Parking Garages
- You also have the option to upgrade your parking to the American Tobacco East Deck for \$7 per show in your package.
- Members with a state-issued accessible parking placard can choose accessible parking in the American Tobacco East Deck at no change.

## Payment Options:

- Enroll in our 12 Month Payment Plan and your credit card will be charged in monthly installments starting July 1, 2022 through June 1, 2023.
- 4 Month Payment Plans available with payments beginning July 1, 2022.

## Online Seat Changes:

- After the renewal period has ended, you will have an opportunity to change your seat location online through your Truist Broadway Member Account.
- Online access for seat changes will be based on the time your seats are renewed. Renew early to be first in line for the best available seating options.
- In June, you will receive an email notification with a specific time when online seat changes are available for your account. Your online access allows you to personally select exact seats online.
- Online seat change options include:
  - Change to a different seating section
  - Change to new seats within your current seating section
  - Change the day of the week or time you attend
- Please note that the online system does not offer the option to
  - Add seats
  - Remove seats
  - Change to a lower-priced seating area
- If you would like to make any of these changes, you can call the Blue Cross NC - Ticket Center at DPAC during your access period.
- If you do not choose to change your seats, you will retain your current seat location.

## Individual Show Exchanges:

- If you can't attend your scheduled performance of a specific show, your best option is to exchange your seats.
- We'll begin accepting requests to exchange from your regularly scheduled performance into another performance of the same show later this summer.
- We recommend exchanging as early as possible for the best seating options.