

Accessible Parking Options at DPAC

DPAC sits in an urban downtown setting with five nearby parking decks. While these parking decks are relatively close, (1/10 to 3/10 of a mile), unfortunately there is not a dedicated accessible parking area right at our doorstep as you might find at suburban shopping areas, schools or hospitals.

For guests with physical or mobility impairments that may limit a person's walking distance or for guests that use a wheelchair, walker or crutches, DPAC offers the following recommendations. Please review these options and do not hesitate contacting us for added assistance or questions at GuestServices@DPACnc.com.

American Tobacco East Deck

250 South Mangum Street
Durham, North Carolina 27701

- **Parking Charge:** \$7 per car (cash & credit cards accepted)
- **Location:** Just south of and immediately adjacent to DPAC
- **Distance from DPAC:** 1/10 mile | Flat or ramp access | Pedestrian time of about 3-4 minutes
- **Operating Hours:** Opens two hours prior to show time and remains open through midnight
- **Description:**
 - East Deck offers over 600 well-lit spaces (w/ LED lighting) located on seven levels with one main elevator servicing all levels and a second elevator servicing levels 1-6.
 - Arrive early, as East Deck often sells out 45-60 minutes before show time. Parking can be purchased in advance by calling DPAC at 919.680.2787.
 - East Deck is also the most convenient parking area for DPAC's signature restaurant partner NanaSteak.
- **Accessibility:**
 - DPAC specifically reserves 50 spaces on the second level for guests with an accessible parking placard or accessible license plate.
 - Additional accessible spaces are located on levels 3-6 adjacent to the main elevator.
 - There is one main elevator servicing all levels and a second elevator servicing levels 1-6.
 - Arrive early, as East Deck often sells out 45-60 minutes before show time. Parking can be purchased in advance by calling DPAC at 919.680.2787.
 - Please note that DPAC's Courtesy Shuttle has returned to North Deck for the 2018 / 2019 season and no longer services East Deck. For guests with physical or mobility impairments that may limit a person's walking distance, please visit the American Tobacco North Deck.

American Tobacco North Deck

305 West Pettigrew
Durham, North Carolina 27701

- **Parking Charge:** \$7 per car (cash & credit cards accepted)
- **Location:** Just west of DPAC
- **Distance from DPAC:** 3/10 mile | Flat or ramp access | Pedestrian time of 5-7 minutes
- **Operating Hours:** Opens two hours prior to show time and remains open through midnight
- **Description:** This is the area's largest parking deck and a favorite of many DPAC guests. North Deck offers over 1,700 well-lit spaces (w/ LED lighting), located on six levels with three elevators servicing all levels
- **Accessibility:** DPAC's Courtesy Shuttle from American Tobacco's North Deck
 - For guests with physical or mobility impairments that may limit a person's walking distance, DPAC operates a Courtesy Shuttle from the American Tobacco North Deck.
 - Accessible parking for DPAC's Courtesy Shuttle is located on the ground floor.
 - When you arrive at the North Deck, ask the parking attendant for accessible parking for DPAC's Courtesy Shuttle and look for special DPAC logo signs with an accessible parking symbol.
 - Once parked, look for the shuttle pick-up signs and benches. Our Courtesy Shuttle circulates every ten minutes and will bring you close to the entrance of DPAC and will return you to the North Deck after the show.
 - Please note: This shuttle service is not accessible for guests who use a wheelchair. For additional parking options for guests who use a wheelchair, please email us at: customerservice@dpacnc.com.

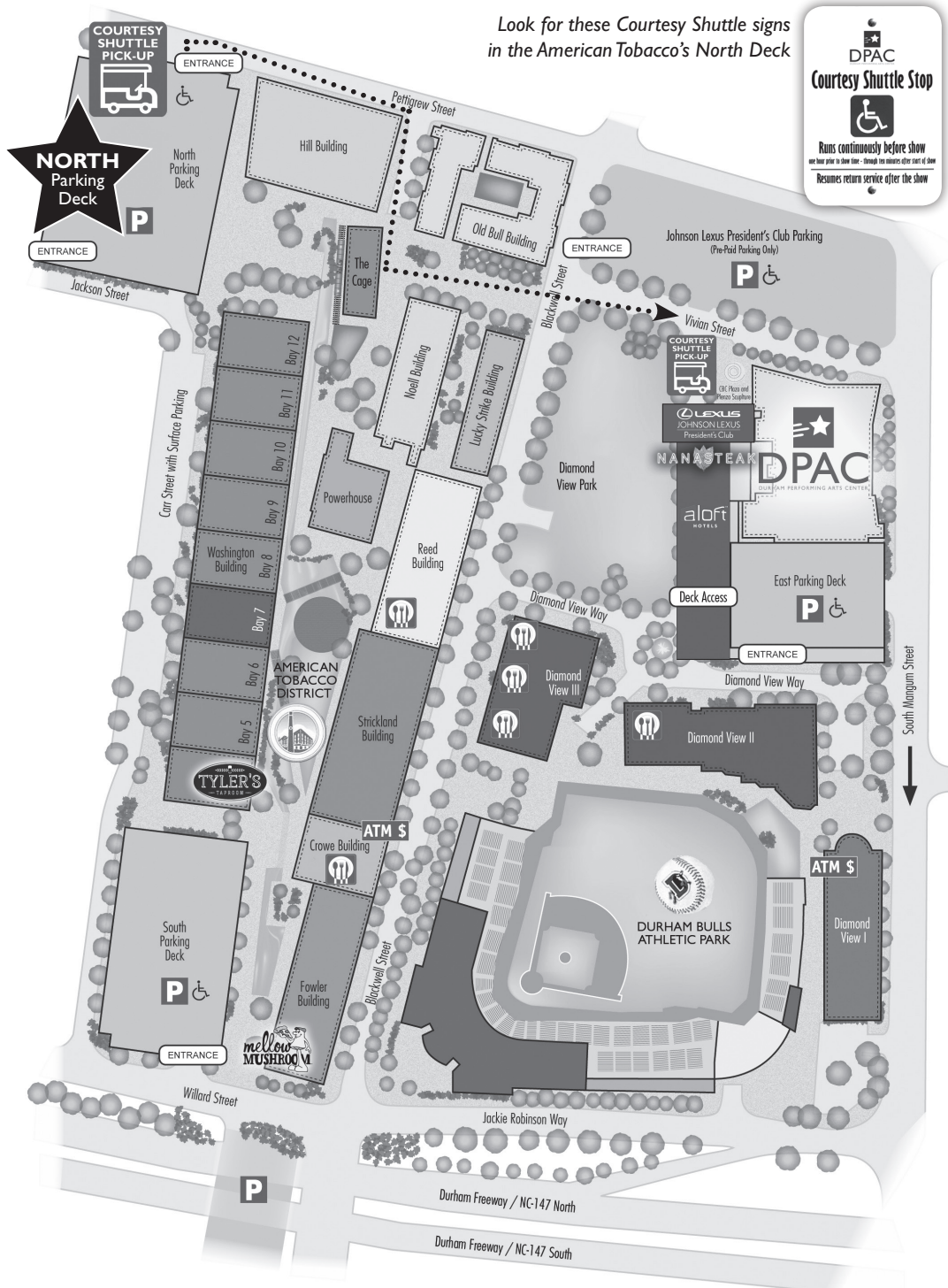
President's Club / Parking Area

300 Blackwell Street
Durham, North Carolina 27701

- **Parking Charge:**
 - \$6 per car, reserved exclusively for guests that use a wheelchair
 - Available by pre-purchase only by calling 919.680.2787
 - **Special note:** This parking area sells out in advance, so pre-purchase of passes is required.
- **Location:** Just north of DPAC
- **Distance from DPAC:** Approximately 100 feet Flat or ramp access
- **Operating Hours:** Opens two hours prior to show time and remains open through midnight
- **Description:**
 - This is a surface parking area located directly across the street from DPAC
 - Six accessible parking spaces, reserved exclusively for guests that use a wheelchair.
 - Requires a state-issued disability placard or disability license plate



DPAC's Courtesy Shuttle from American Tobacco's North Deck



Look for these Courtesy Shuttle signs in the American Tobacco's North Deck



Vivian Street / On-Street Parking

123 Vivian Street
Durham, North Carolina 27701

- **Parking Charge:** No charge, first come, first-serve
- **Location:** Located directly in front of DPAC
- **Distance from DPAC:** 75 to 300 feet | Flat or ramp access
- **Operating Hours:**
 - **Broadway:** Opens two and a half hours prior to show time and remains open through midnight
 - **Concerts, Comedy and Special Events:** Opens two hours prior to show time and remains open through midnight
- **Description:**
 - 26 parallel parking spaces, reserved exclusively for accessible parking for DPAC events
 - Please look for attendants in bright yellow vests at each end of the street. These attendants are there to assist you with access to the street and guidance.
 - Arrive early, as Vivian Street parking spaces often fill 90-120 minutes before show time.
 - Requires a state-issued accessible parking placard or accessible license plate
 - 16 of these 26 parallel spaces are located on a side of the street without a sidewalk, and use of a right-side chair lift will require pulling in towards traffic.

Vivian Street / Drop-off and Pick-up

123 Vivian Street
Durham, North Carolina 27701

- **Parking Charge:** There is no charge to drop off guests right at our doors and then return to pick them up after the event
- **Location:** Located directly in front of DPAC
- **Distance from DPAC:** 100 to 375 feet | Flat or ramp access
- **Operating Hours:**
 - **Broadway:** Vivian Street opens two and a half hours prior to show time and remains open through midnight
 - **Concerts, Comedy and Special Events:** Vivian Street opens two hours prior to show time and remains open through midnight
- **Description:**
 - Our designated pick-up / drop-off area is located on Vivian Street, directly in front of DPAC and accessible from the west via Blackwell Street and from the east via Mangum Street.
 - Please look for attendants in bright yellow vests at each end of the street. These attendants are there to assist you with access to the street and guidance.
 - DPAC Volunteers are stationed here to assist guests beginning 60 minutes before show time.
 - Courtesy wheelchairs are also available to transfer guests from the drop-off area into DPAC where the guest would then transfer to a fixed seat in the theater. Please note: DPAC's wheelchairs are intended for transportation to and from the seating area and are not to be used for the entire show.
 - After the show, DPAC staff will assist guests in returning to the pick-up location on Vivian Street and will wait while a companion arrives with the car for pick-up.