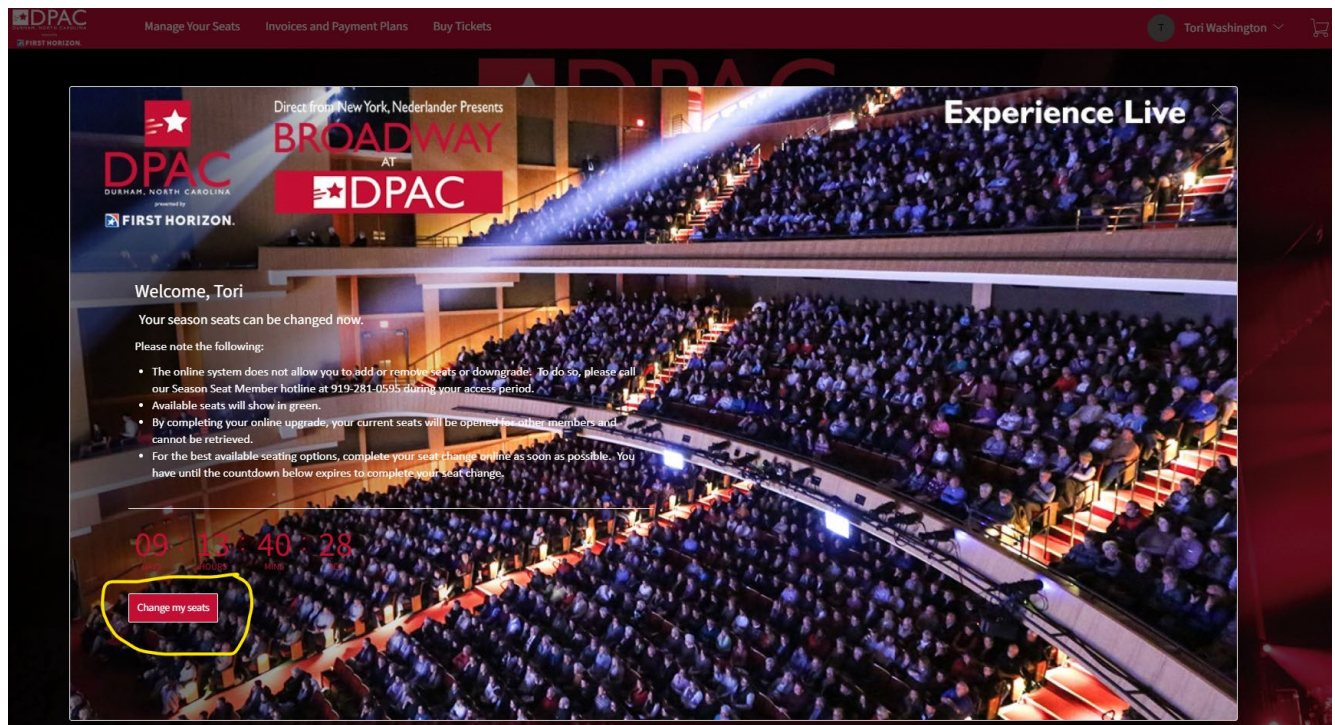


Account Manager Guide – Relocate Your Season Seats via DPAC Account Manager

- 1) Log into your online account manager by entering your email address and password. Note: If you do not remember your password, click “Forgot Your Password” to reset it.
- 2) After you have logged in, you’ll see a countdown clock displaying the time until your Online Upgrade Access period expires. Click “Change My Seats” to start the process. Please note that you will not be able to add, remove, or downgrade your Season Seats via your DPAC Account Manager. If you would like to add, remove, or downgrade your Season Seats, please contact us via email at Broadway@DPACnc.com or 919-680-2787.



The screenshot displays the DPAC Account Manager interface. At the top, there is a navigation bar with links for "Manage Your Seats", "Invoices and Payment Plans", and "Buy Tickets". The user's name, "Tori Washington", is visible in the top right corner. The main content area features a large background image of a theater audience. Overlaid on this image is a promotional banner for "Broadway at DPAC" with the text "Direct from New York, Nederlander Presents BROADWAY AT DPAC" and "Experience Live". Below the banner, a welcome message reads "Welcome, Tori" and "Your season seats can be changed now." A list of instructions follows, including a note that the online system does not allow adding, removing, or downgrading seats, and that available seats will show in green. A prominent red countdown clock shows "09:13:40:28". A red button labeled "Change my seats" is circled in yellow.

- You will see a page displaying your current Season Seats, with performance day, performance time, and seat location. Select the seats that you would like to change by clicking "Upgrade Seats" then click the "Change My Seats" box in red at the top right corner of your screen.


Select the seats you would like to change

Select the seats you would like to change and click "Change my Seats."

Please note that the online system does not allow you to add, remove, or downgrade. If you would like to remove seats or downgrade, please call our Season Seat Member hotline at 919-281-0595 during your access period.

[Change my Seats >](#)

6. Saturday - 8:00pm - Season Seat Package

	Section 3, Row P, Seat 117-118 Renewal	Cost of Seats: \$1,358.49 X 2 Seat(s) = \$2,716.98	Paid Amount: \$0.00	Upgrade Seats
-----------------------------------------------------------------------------------	-------------------------------------------	----------------------------------------------------------	------------------------	-------------------------------

Upgrade until Mon • Apr 29, 2024 • 11:59 PM




- Next, you will click "Select" next to the performance day and time that you would prefer for your Season Seats and select the red "Next" button in the top right corner of the screen. You have the option to keep your current performance day and time.

Choose your performance day and time

Select the performance day and time you would like and click "Next."

You can choose to remain in the same performance day/time or select a new performance.

[< Back](#) [Next >](#)

	1. Tuesday - 7:30pm - Season Seat Package 8 Events Included	Select
		More Info
	2. Wednesday - 7:30pm - Season Seat Package 8 Events Included	Select
		More Info
	3. Thursday - 7:30pm - Season Seat Package 8 Events Included	Select


- **Optional Step:** Clicking on “More Info” will show a drop-down list of dates for the performances included in the package. Select a day and press “Next”:

Choose your performance day and time

Select the performance day and time you would like and click "Next."

You can choose to remain in the same performance day/time or select a new performance.

[< Back](#) [Next >](#)

 **1. Tuesday - Season Ticket Package**
8 Events Included [✓](#)

About This Plan

You will have the option to choose between the 8 show season or the flexible 7 show package in a future screen.

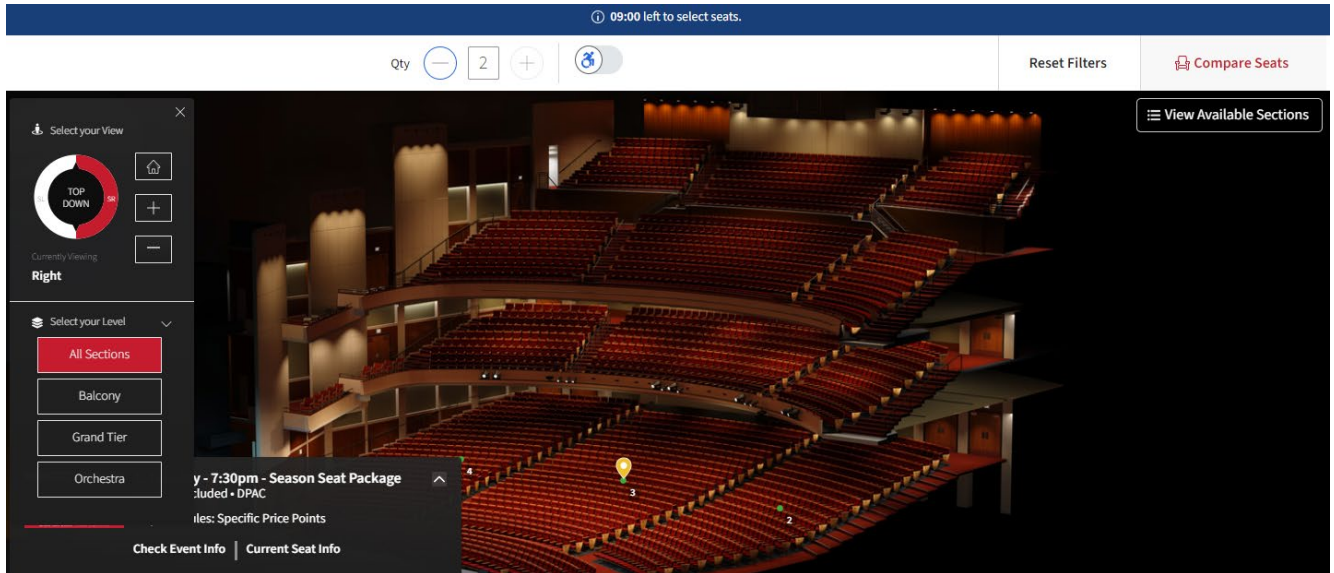
Events Included

DATE	EVENT	TIME
Tue, Sep 22, 2026	Buena Vista Social Club - 9/22	07:30 pm
Tue, Oct 13, 2026	Maybe Happy Ending - 10/13	07:30 pm
Tue, Nov 10, 2026	Death Becomes Her - 11/10	07:30 pm
Tue, Dec 08, 2026	The Bodyguard - 12/08	07:30 pm
Tue, Apr 06, 2027	WICKED - 4/06	07:30 pm
Tue, May 11, 2027	Operation Mincemeat - 5/11	07:30 pm

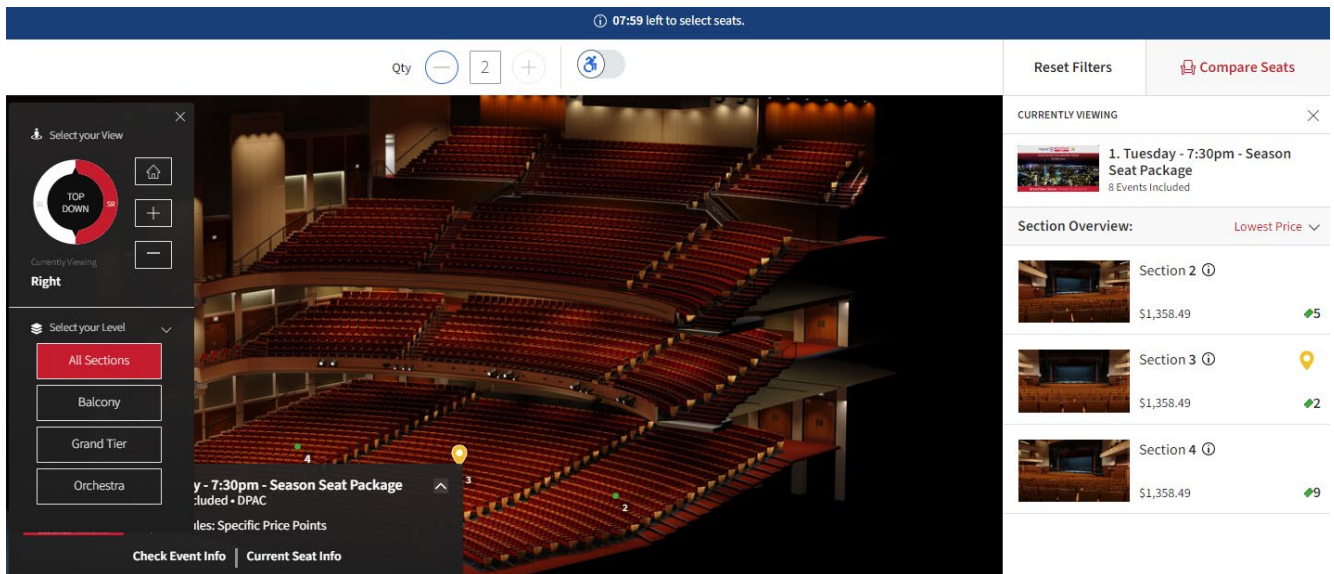
[Show More Events](#)

[Less Info ^](#)

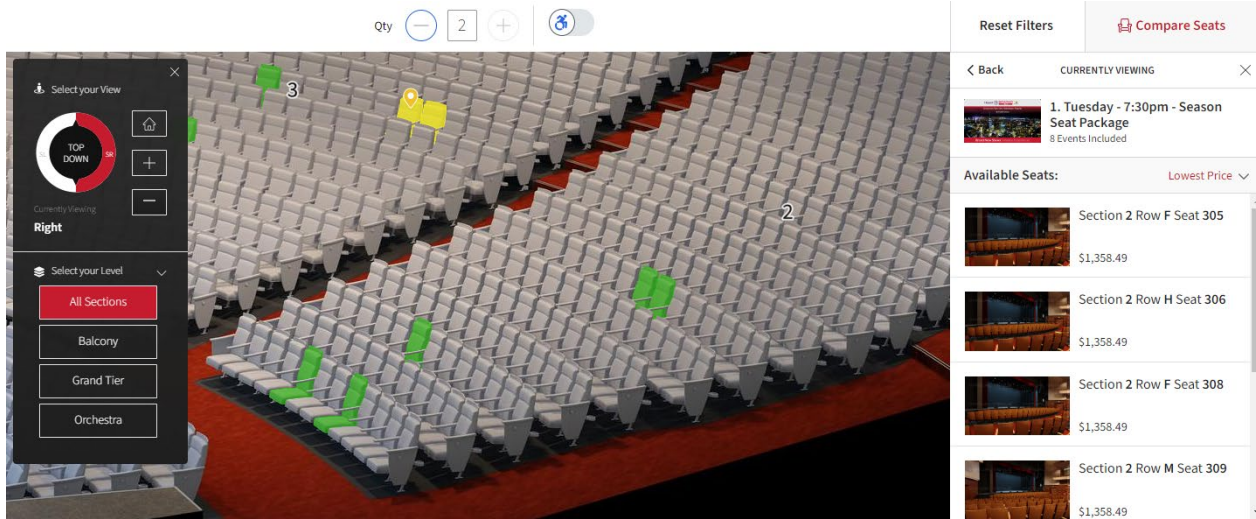
- 5) You will be directed to the virtual venue page, which will enable you to select available Season Seats for your relocation and shows your current seat. The controls on the left side of the screen allow you to adjust your view.



If you'd prefer a list of available seats, select the "View Available Sections" option on the right.



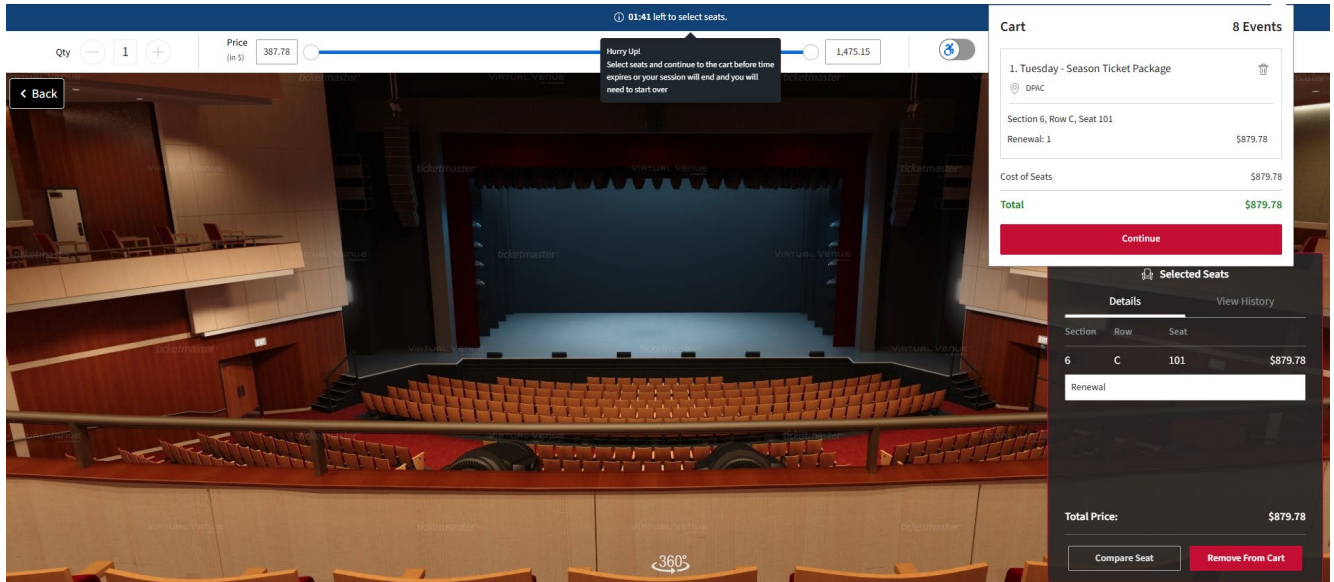
6) Clicking on a section will allow you to view all available seats, which will have a green color.



7) Select a seat location and you will see the view from those seats. If you wish to continue with the change, click the red “Add to Cart” button on the right. If not, you can click “Back” in the top left to return to the map




8) Select your cart at the top right corner of your screen, and click the red “Continue” button to proceed to checkout.




9) Your screen will display your current Season Seats, along with the seats that you have chosen for relocation. Please review the performance day, performance time, and seat location carefully. Afterwards, select the red “Checkout” box.

Shopping Cart


Please carefully review your selection. Click "Edit" if you would like to search for new seats.
If you're happy with your new seats, click "Checkout" to continue.

New Seats (1)				Edit
	1. Tuesday - Season Ticket Package Section 6, Row C, Seat 101	\$879.78 x 1 Seat	\$879.78	

Current Seats (1)				Edit
	1. Tuesday - Season Ticket Package Section 10, Row N, Seat 210	\$387.78 x 1 Seat	\$387.78	

Summary	
Cost of Seats	\$492.00
Cost of New Seats (1)	\$879.78
Cost of Current Seats (1)	\$387.78
Cost Difference	\$492.00
Cost of Seats	\$879.78
Previously Applied Payments	\$0.00
Total Amount Due	\$879.78
<small>Note: This total does not include service fees if any. Any applicable fees will be added in the next step at checkout.</small>	
Checkout	

10) Finally, you will proceed to the checkout page. Accept the terms and conditions, answer a few questions, and select your payment option. Once you have submitted your purchase, your current Season Seats will be surrendered, so please check your purchase again before proceeding.

Time Remaining 19:26

Checkout

Follow the steps below to complete your seat change. Once you click Submit, your original seats will be surrendered and opened for other members. Please make sure you double check your seating selection, performance day, and time.

Please note that if you selected the seven-show package, your opt out request will be processed in June.

Delivery & Shipping


1. Tuesday - Season Ticket Package: **Season Seats**
Season Seats Delivery

Questions


Q Would you like to be added to the wait list for Gold Circle seating?

Yes

No

Powered by  Typeform

Order Summary



\$879.78 

I accept the **Terms and Conditions**

Pay Today - \$0.00

Cart items

1 Items Summary **\$879.78**

 **1. Tuesday - Season Ticket Package** 
Section 6, Row C, Seat 101
Date: Multiple Dates • Time: Multiple Times
\$879.78

Total Value **\$879.78**

Note: Click “View Payment Schedule” to see what your monthly amount will be for the full 8-show Package. If you have chosen the 7-show Package, this amount will change before the first payment on July 1st, 2027.

DPAC
DORSET COUNTY PLAYERS ASSOCIATION
FIRST HORIZON

Time Remaining 18:24

Payments

Payment Options

6 Month Payment Plan [View Payment Schedule](#)

Pay 6 monthly installments beginning July 1, 2026

Pay In Full

12 Month Payment Plan

Payment Method

Card

No cards added yet
Click Add New Card to add a card to complete your purchase

[Add New Card](#)

[Add / Edit Payment Method](#)

Order Summary



\$879.78

I accept the [Terms and Conditions](#)

[Pay Today - \\$0.00](#)

Cart items

1 Items Summary \$879.78

 **1. Tuesday - Season Ticket Package** 

Section 6, Row C, Seat 101
Date: Multiple Dates • Time: Multiple Times
\$879.78

Total Value \$879.78