



Guest Experience Internship

The Guest Experience Intern tasks include but are not limited to coordinating with executive and support staff to ensure a high performance, customer service-oriented work environment, demonstrating flexibility to meet the changing needs of the General Manager and other key staff.

Additional tasks may involve a continuous review and analysis of guest feedback, front of house quality checks at select events, and assisting in the creation and distribution of guest survey reviews.

Requirements:

- Current enrollment at a college or university
- Candidates must be based in the Raleigh-Durham area and have reliable transportation
- Letter from school stating that intern will receive college credit for the internship
- Proficiency to use Microsoft Office programs, including Microsoft Word and Excel
- Must possess a laptop or personal computer
- Ability to work at least 10-15 hours per week at DPAC with occasional availability for weekend and special events

Individuals interested in the Guest Experience Internship with DPAC should apply online at dpacnc.com/internships.

Please note, all DPAC internships are unpaid and compensated through college credit.

Due to the high volume of applications, we receive only those candidates that move forward in the hiring process will be contacted for this position.

Hiring Manager(s) for this Position:

Ashley Morgan

Guest Experience Manager

Amorgan@dpacnc.com