



Hearing Assistance Available

Our goal is for DPAC guests with a hearing disability to have full access to our performances. We invite guests to experience the new Williams Sound FM Listening System which was purchased and installed at DPAC in the fall of 2017. This new state-of-the-art system features pristine FM quality sound and multiple volume settings for guests seated in all sections of DPAC's seating area. This system complies with the 2010 ADA guidelines for hearing assistance.

Please ask for an FM receiver at Guest Services, and choose between earphones or an induction neckloop. The induction neckloop is for use with Telecoil-equipped hearing aids.



Wireless FM Listening System

Much like a miniature radio station, a Williams Sound FM transmitter broadcasts audio over an FM radio signal. FM receivers are used to pick up the broadcast from the stage up to 1000 feet away. The system helps overcome background noise and distance to clearly hear the singers, musicians or speakers on stage. Listeners use either with DPAC provided headphones or guests may also bring their own headphones / earphones.

At a glance:

- High-quality sound resolution anywhere in DPAC's seating area
- Compatible with any standard 1/8" stereo headphone jack
- Easy-to-read screen with dynamic volume controls
- Compact and lightweight design
- Please ask for an FM receiver and earphones at Guest Services located in the Entry Lobby on the ground floor

Neckloop for use with Telecoil Equipped Hearing Aids

The neckloop is a miniature audio induction loop worn around a user's neck. The neckloop system is designed for individuals with moderate to severe hearing loss who have their own hearing aids. This system magnetically transfers the audio output from our FM receivers into a hearing aid equipped with a Telecoil (T-coil or T-switch settings). The neckloop can also accommodate any cochlear implants with a Telecoil or T-Switch setting.

At a glance:

- Compatible for use with many personal hearing aids
- High-quality sound resolution anywhere in DPAC's seating area
- Can be used with T-coil, T-switch hearing aids, and Telecoil equipped cochlear implants
- ADA-compliant induction loop
- Please ask for an FM receiver and a neckloop at Guest Services located in the Entry Lobby on the ground floor

Please Note: If you have hearing aids, but are not sure if they are compatible with our induction neckloop technology, please check with your doctor to verify the specifications of your hearing aids.

Guest Services is located in DPAC's ground floor plaza lobby near the Women's Restroom and is open one hour before performances begin.

For more information, contact customer service at 919.680.2787 or email customerservice@DPACnc.com

