

Downloading the DPAC App

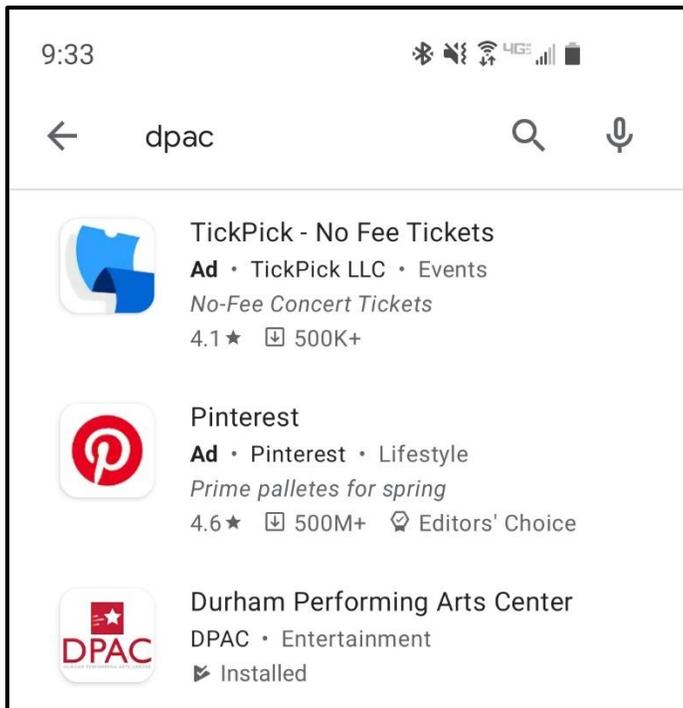
Android

- Open your Google Play store



(Icon should look like this on your device)

- Search “DPAC” and install onto your device



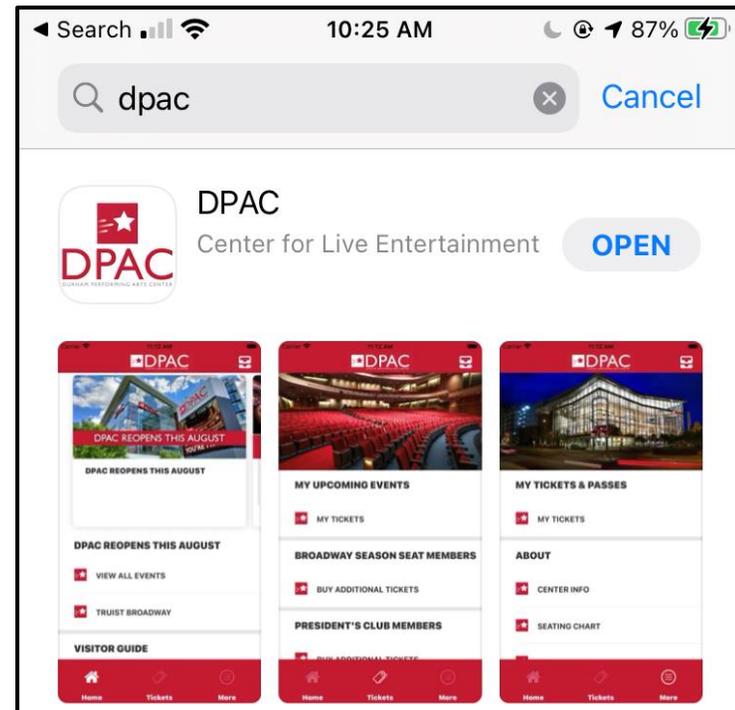
iPhone

- Open your App store

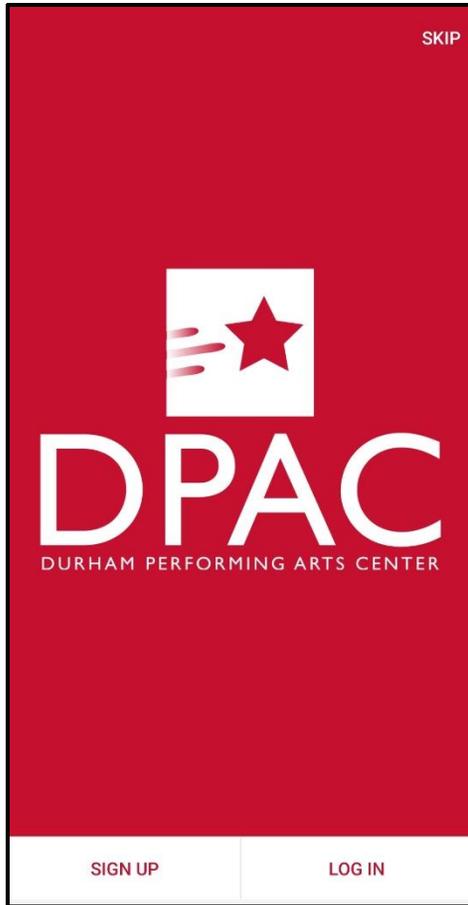


(Icon should look like this on your device)

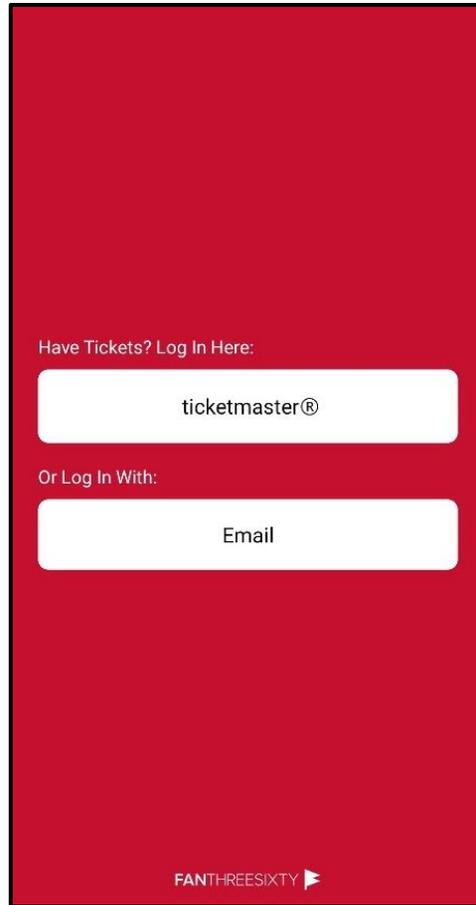
- Search “DPAC” and install onto your device



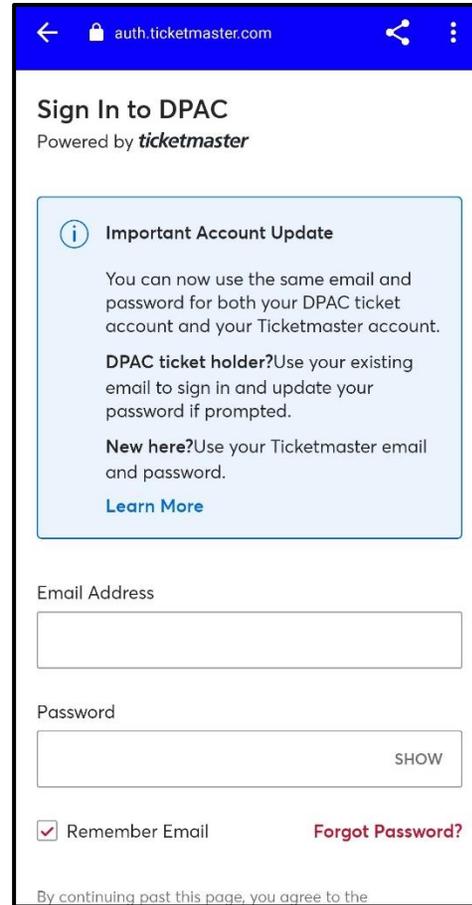
Logging in to the DPAC App (iPhone & Android)



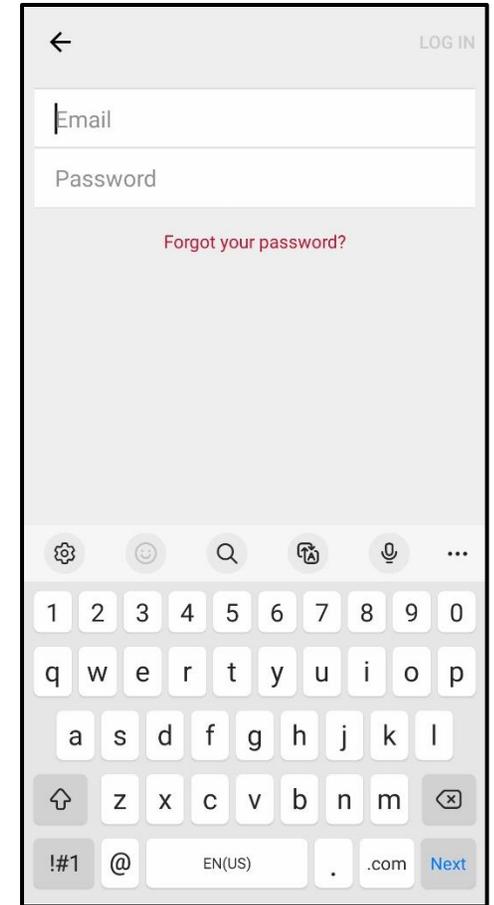
Open the app and you will see this welcome screen. Click “Log In” (or “Sign Up”)



You have the choice to log in with your Ticketmaster credentials or your email address. We recommend logging in with your Ticketmaster credentials

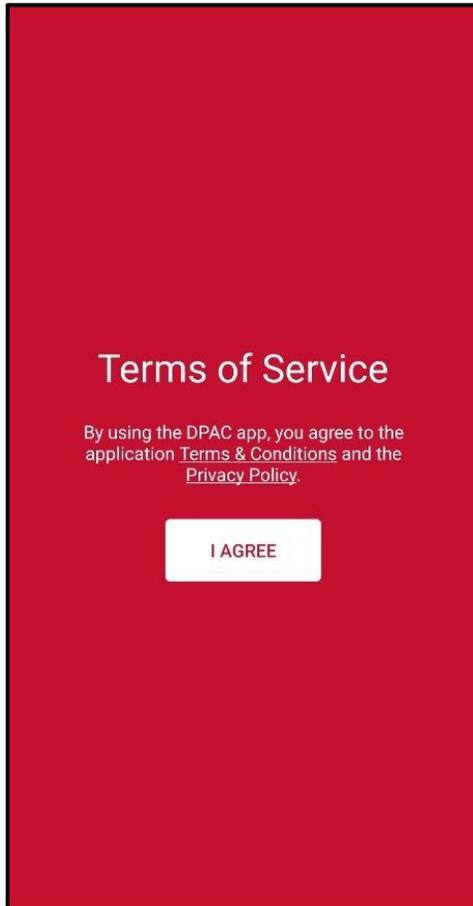


After selecting Ticketmaster, click “Sign in to DPAC” and the log in screen will appear

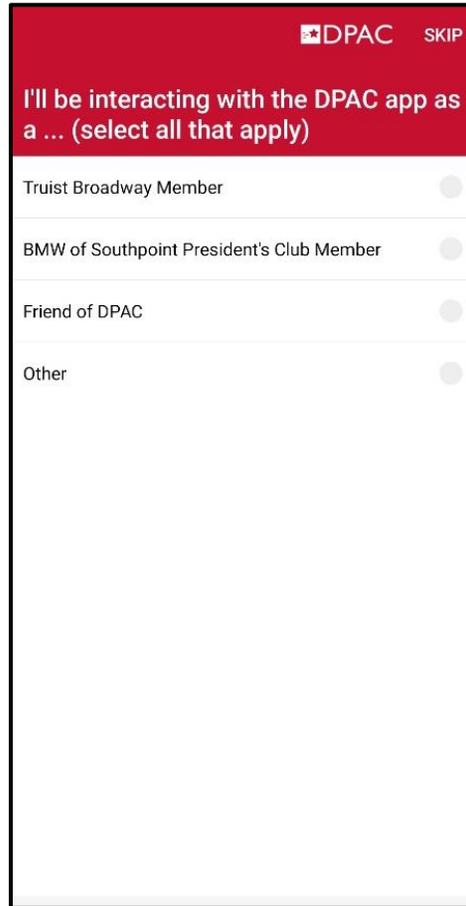


After selecting Email, the log in screen will appear. Log in with the email address associated with your DPAC account

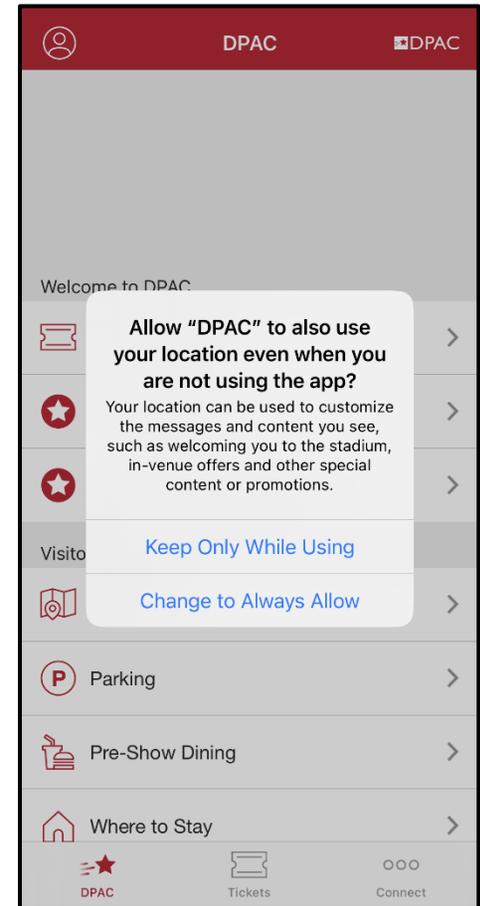
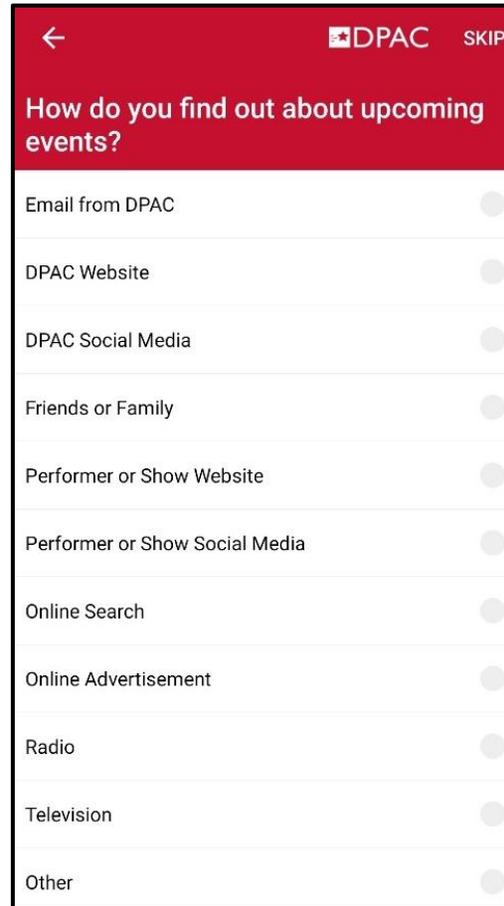
First Time Log In (iPhone & Android)



Select "I Agree" to the Terms of Service. This will only appear the first time you log in

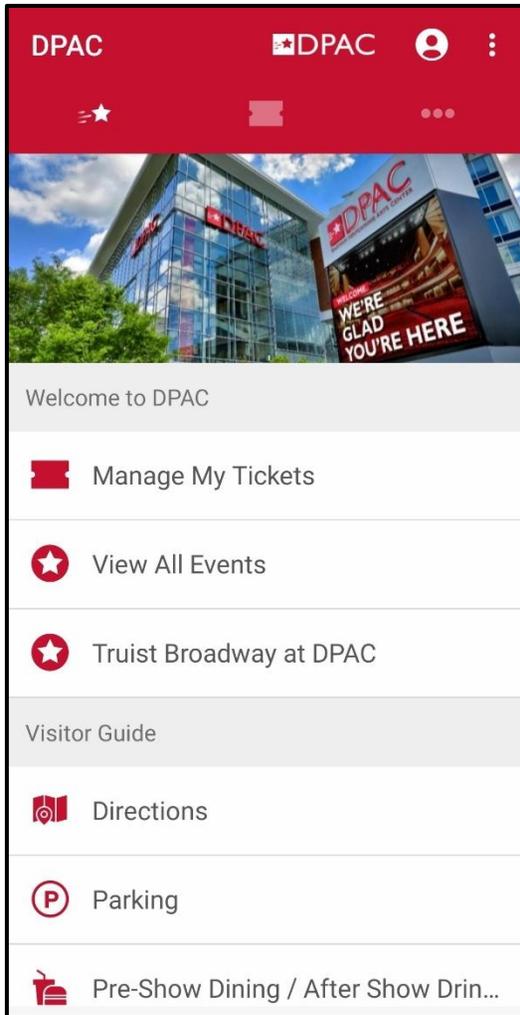


You will be asked a couple questions that will help us better your experience. We greatly appreciate you taking the time to answer these one-time questions; however, you can click "skip" in the top right corner of the screen if you wish not to answer.



Depending on your device, you may be prompted to select app permissions

Navigating To Your Tickets (iPhone & Android)



On the home screen, click "Manage My Tickets"



You should see all your tickets displayed. Select a show by tapping on the image.

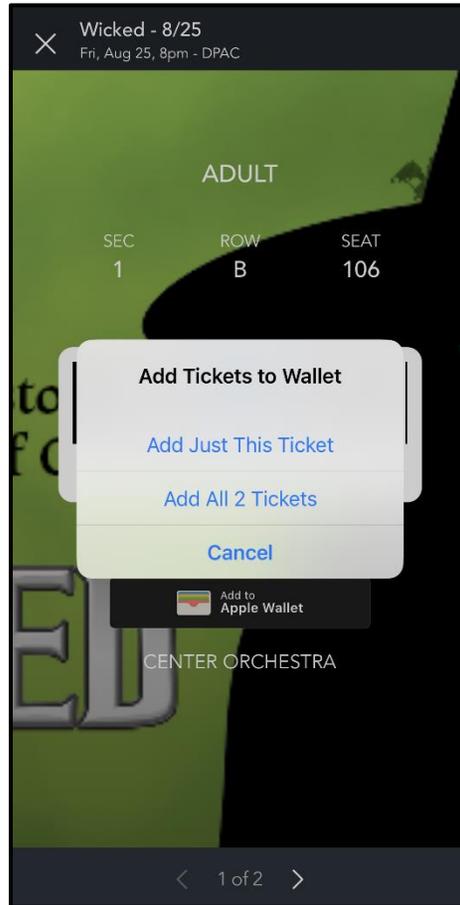


Your ticket will display

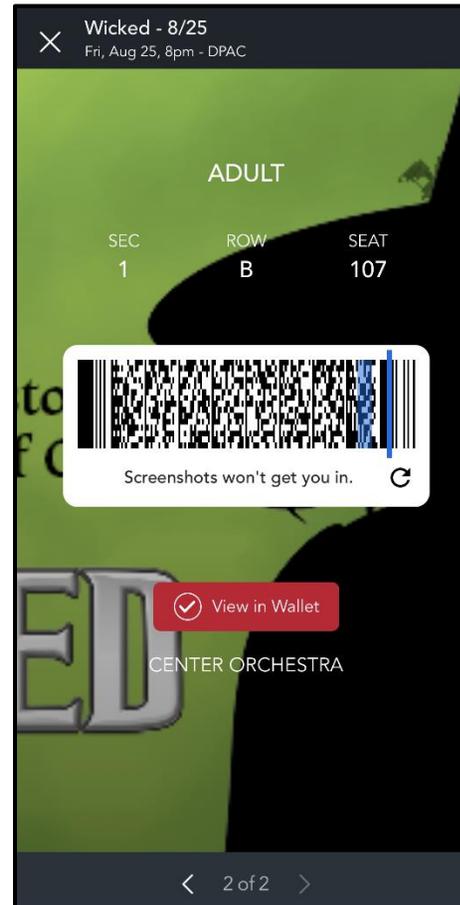
Downloading & Accessing Your Tickets (iPhone)



From the "My Tickets" screen select "Add to Apple Wallet"



You will be prompted to choose if you to add one or all tickets. Select the option best suited for you



Once it has been saved, you will see the red "View in Wallet" icon

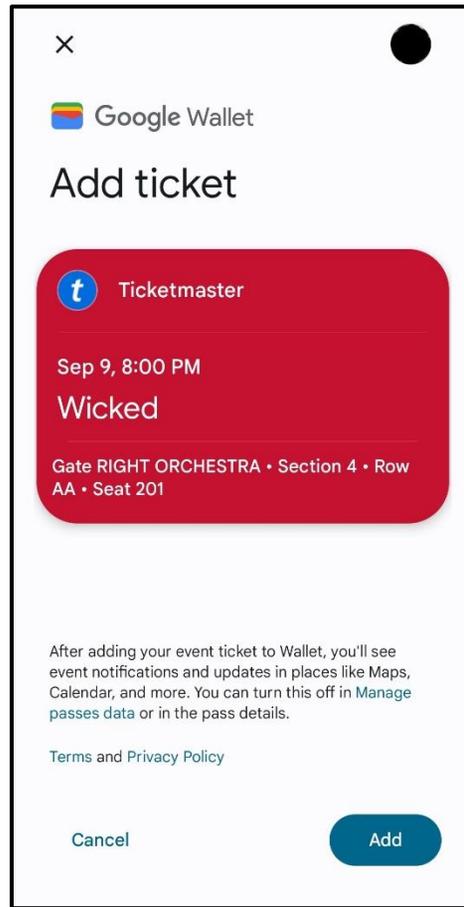


When you arrive at DPAC, simply open your Apple Wallet and hold your phone near the reader

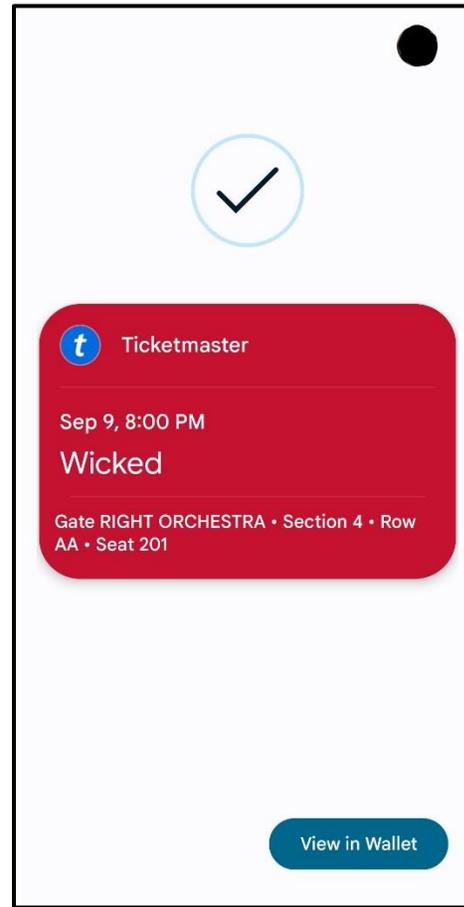
Downloading & Accessing Your Tickets (Android)



From the “My Tickets” screen select “Save to Phone”



Select “Add” on the next screen



You will receive a check mark once the ticket is added. Click “View in Wallet”



When you arrive at DPAC, simply scan the barcode from you Google Wallet